Accessibility Statement in accordance with the Web Accessibility Act (WAA)

Ski amadé GmbH is committed to making its website accessible in accordance with the Web Accessibility Act (WAA) and the requirements of the Web Content Accessibility Guidelines (WCAG) 2.1, conformance level AA.

This declaration on accessibility applies to www.skiamade.com.

Status of Compatibility with the Requirements

This website is partially compliant with conformance level AA of the 'Web Content Accessibility Guidelines - WCAG 2.1' or with the applicable European Standard EN 301 549 V3.2.1 (2021-03) according to Directive (EU) 2016/2102 of the European Parliament and of the Council.

Non-accessible Content

The following content is not or only partially accessible:

- Alternative texts for control elements are only partially included.
- Alternative texts for graphics and objects are largely included.
- Alternatives for audio files or silent videos, as well as audio descriptions or full-text alternatives for videos, are not available, as these cannot be added at this time for technical reasons.
- HTML structural elements for headings and lists are partially included.
- Data tables are mostly structured correctly.
- The labelling of form elements can mostly be determined programmatically.
- Screen orientation is partially restricted.
- User data entries mostly convey their purpose.
- The website is not clearly usable without colours as an informative distinction.
- Most of the content is accessible when the browser window width is narrow.
- The contrast for non-text elements is only not provided in the basic layout (header + footer).
- Adjusting various text spacing occasionally leads to a loss of content or functionality.
- Content cannot always be displayed correctly on hover and focus.
- The minimum contrast requirement is not met.
- Most of the text can be enlarged to 200%.
- Not all texts are displayed as text. In some cases, texts are also displayed as images.
- Full operation without a mouse is only possible to a limited extent.
- In some cases, keyboard traps occur.
- Flashing or moving elements cannot be switched off or end after 5 seconds.

- Content such as navigation, search or page content cannot be skipped.
- Meaningful document titles are only missing on the ticket shop overview page.
- The order of keyboard operation is only partially logical and comprehensible.
- Most of the link texts, headings and labels are not meaningful.
- The keyboard focus is not clearly highlighted.
- The visible label is only partially part of the accessible name of the control element.
- Almost all functions triggered by a drag movement can also be operated using single-point gestures.
- The minimum size of interactive elements is only partially specified.
- Passages that deviate from the main language are largely not marked.
- Error identification is only partially specified.
- Labels or instructions on forms are incomplete.
- Instructions for troubleshooting forms are insufficient.
- Self-designed components on the website mostly contain semantic information.
- Status messages are mostly available programmatically.

We are continuously working to eliminate these barriers and provide accessible alternatives wherever possible.

A complete relaunch of the website is planned for 2026. As part of this process, digital accessibility will be fully taken into account in accordance with Directive (EU) 2016/2102 and the Web Accessibility Act (WAA). All necessary adjustments to the ticket shop and customer profile will also be implemented within this framework.

Statement Preparation
This statement was prepared on April 7, 2025, and last updated on December 2, 2025. The website was assessed by valantic CX Austria GmbH. An auditor conducted a thorough analysis of all WCAG 2.2 AA guidelines. In addition, due to its high relevance, the WCAG 2.2 3.1.5 AAA reading level was also tested. The test was carried out using manual and tool-based testing methods to comprehensively evaluate the accessibility of the website. The Google Chrome browser was mainly used to perform the accessibility tests. The decision on whether to perform tests on desktop, mobile devices, or both depends on the respective WCAG 2.2 AA Guideline and was made based on its relevance and applicability. PDFs and third-party content are excluded from the test.

Feedback and Contact
If you notice any accessibility barriers or experience difficulties using our website, please contact us:

Email: info@skiamade.com
Postal address: Prehauserplatz 3, 5550 Radstadt, Österreich

We are committed to reducing barriers and working together to create a more inclusive digital future.

Enforcement Procedure

If the response from the above contact is not satisfactory, you may file a complaint with the Austrian Research Promotion Agency (FFG). The FFG accepts complaints filed online via the electronic contact form.

The FFG will examine whether the complaint relates to violations of the Web-Zugänglichkeits-Gesetz (WZG), particularly to failure on the part of the federal government or associated institutions to comply with the accessibility requirements

If the complaint is justified, the FFG will make recommendations for action to the federal government or the legal entities concerned and propose measures designed to remedy the problem.